

**Joint Standards Committee**

**22 July 2020**

Report of the Monitoring Officer

## **Monitoring Report in respect of Complaints Received**

### **Summary**

This report is to update the Committee on the position regarding ongoing complaints.

### **Background**

The table attached at Annex A provides information about ongoing complaints and in particular the stage each one has now reached.

A new referencing system has been created for ease of reference for Members, which allows for the year the complaint is received and also the number for that year to be clearly shown. Some complaints are still catalogued on the old system, however, they have either concluded since the last Joint Standards Committee meeting and are merely included by way of update for Members, or are nearing their conclusion.

Case reference 723 is still ongoing, despite the period of time the matter has taken. The complaint was on hold when it was initially made as another complaint was made which was linked to this one. That matter was concluded which allowed this complaint to be investigated. Since the last meeting, the Investigating Officer has drafted her report which was sent to the parties for consideration. The parties all commented on the report, one party asked for additional time in order to respond and this response has only just been received, therefore, the report has now been submitted to the Monitoring Officer for her consideration.

Case references 739, 740 and 741 are still on hold pending the outcome of investigations into the conduct by another party.

Case reference 2020/03 and 2020/04 have recently been received and are currently both ongoing.

## **Implications**

### **Financial**

Not applicable to this report.

### **Human Resources (HR)**

Not applicable to this report.

### **Equalities**

Maintaining standards across the City through the Code of Conduct ensures that an ethical framework can be adhered to.

### **Legal**

As detailed within the report.

### **Crime and Disorder, Information Technology and Property**

Not applicable to this report.

## **Recommendations**

That the Joint Standards Committee notes the report, in order to ensure that the Committee is aware of the current levels of activity and is able to provide oversight of the complaints procedure.

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### **Chief Officer Responsible for the**

**report:** Janie Berry

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Monitoring Officer

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**Report  
Approved**

**Date** 13/7/20

**Specialist Implications Officer(s):**

**Wards Affected:** *List wards or tick box to indicate all*

**All**

**For further information please contact the author of the report**

**Background Papers:**

- **Annex A**